

# TERMS OF CANCELLATION TREKKING OFFERS

## 1. LA BERRA OFFER

## Gîte d'Allières

If the reservation is cancelled within 24 hours of the time of reservation, half of the total price will be invoiced.

## 2. OFFER THE ADVENTURER

## Hotel Wasserfall

No cancellation fee 7 days before arrival. 50% of the total price for hotel services is due up to 3 days before arrival. In the event of late cancellation, i.e. 3 days before the stay, the full amount is charged.

## Chalet du soldat

Cancellation is possible 72 hours before the scheduled date of the stay due to really bad weather conditions. Light rain during the day does not constitute bad weather conditions. Cancellations made less than 72 hours before the scheduled date will be charged up to 50% of the total cost of the stay.

## 3. CABIN OFFER

#### Chalet du soldat

Cancellation is possible 72 hours before the scheduled date of stay for really bad weather. Light rain during the day does not constitute bad weather.

Cancellations made less than 72 hours before the scheduled date will result in a fee of up to 50% of the total cost of the stay.

## Cabane des Marindes

In case of cancellation less than 48 hours before the scheduled date of stay, the full amount will be charged to the client.

## TERMS AND CONDITIONS TREKKING OFFERS

## 1. LA BERRA OFFER

#### Gîte d'Allières

Pets are not allowed in the rooms. There is the possibility to have them sleep in a separate room. The opening hours are as follows: Close at 11 pm, breakfast 7.30 am - 9 am, evening meal from 6 pm. Allergies must be mentioned on the booking form if, for example, gluten-free bread is required. Arrival times must be no later than 8 pm.

## 2. OFFER THE ADVENTURER

## Hôtel Wasserfall

The kitchen is usually open from 6 pm to 9 pm and from 6 pm to 7 pm on Sunday, Wednesday and Thursday. Dogs are welcome for CHF 15 per night. Extra bed CHF 30 per night





### Chalet du soldat

For organisation, guests are asked to arrive no later than 6.30 pm. The evening meal is served at 7.30 pm

Allergies or vegetarian diet requirements need to be announced at least 24 hours before arrival (no vegans meals available)

It is compulsory to bring your own sleeping bag liner and pillowcase (Covid-19 hygiene). It is possible to rent a sleeping bag liner at Chalet for CHF 5.

The dormitory levels are quiet zones, and should not be used as a playground by little ones.

The chalet does not have shower facilities.

The dormitories need to be tidied up by guests before leaving. Photos and explanations are posted in each dormitory on how to fold the duvets.

Dogs are allowed on the terrace and in the dining room if on a lead. They are not allowed in the dormitories, but there is space in the basement where they can sleep tied up.

Like all mountain chalets, the Chalet du Soldat has its own rules which must be respected and complied with, particularly concerning the quietness which must be maintained in the corridors, the dormitories and the terrace from 10 p.m. onwards, and the fact that the main room must close at 11 p.m.

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## Cabane des Marindes

There is no set menu. Only, soup, hot and cold drinks, wine, beer and spirits.

Guests need to bring their own food. The kitchen is open to guests who are spending the night in the chalet. Picnics are authorized if drinks are bought on-site.

To Protect the duvets and pillows, guests need to bring their own sleeping bag liners and pillowcases.

